



## PARENT FACTSHEET

# Cost-of-living Support

Find out what help and support is available to you and your family as the cost-of-living crisis continues to bite.

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**Get in touch with us to let us know if you're struggling with your finances**

**Mrs Ware (Parent Support Advisor) Whitehall Nursery and Infant School**

**Tel: 01922 721991**

We know everyone is feeling the pinch this winter and we want to support those families in our school community who are impacted the most. If you're struggling with your finances, please do get in touch to let us know, as there may be things we can suggest which will help. We want to do everything we can to help you and your child through this difficult winter.

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## Contact your local Citizen's Advice Bureau or Family Hub

### Citizen's Advice Bureau (CAB)

You don't have to be a UK citizen to get support from your local CAB, you just need to be a resident of the local area. The CAB can help you with:

- Getting benefits or other financial support organised
- Accessing support for essential costs (food, bills, rent)

Visit the [Citizens Advice](https://citizensadvice.org.uk)'s website or contact your local branch below to book an appointment:

**Unit 30, Bradford Mall, Saddlers Centre, Bradford Street, Walsall WS1 1PL**

**[office@citizensadvicesandwell-walsall.org](mailto:office@citizensadvicesandwell-walsall.org) Advice Line: 0300 330 9017**

### Family Hub

Contact your local Family Hub to get help accessing all the support you might need as a family.

#### Central and South Locality Hub

**Address: Birchills Street, Walsall, WS2 8NG**

**Phone: 01922 646574**

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## Check you're paying the right amount of tax

Make sure you're on the right tax code. If you aren't you might be due a refund. Use the [Money Saving Expert's](#) free tax code calculator to find out.

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## Claim any benefits you're entitled to

Use 1 of these benefits calculators to determine whether there are any benefits you could be claiming:

- > [Turn2us](#)
- > [Policy in Practice](#)
- > [Support for migrant families](#) – use this calculator if you are a migrant family, or if you have no recourse to public funds

You may be able to get benefits paid early if you're already feeling the squeeze - this is known as 'a short-term benefit advance' - You can contact the main DWP helpline on **0843 816 6330**, where you will be connected to the departmental switchboard.

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## Check you've received all the government's cost of living payments

The government's [cost of living payment](#) is available for those receiving certain benefits or tax credits. You don't need to apply for these – if you're eligible the money should go straight into your account.

If you think you're due a payment, but haven't received one – [report a missing payment](#) to the government here.

**Be aware of scams!** If you receive any emails, texts or phone calls asking you to fill in an application form or asking for your bank details to receive a cost of living payment, **do not talk to them or send a reply**. Get more information on [cost of living scams](#) on the Money Saving Expert's website

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## Find out what help you can get with your energy bills

Take a look at these resources from [Simple Energy Advice](#), the [British Gas Energy Trust](#) and the [Money Saving Expert](#) website.

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## Let us know if your child is entitled to free school meals (FSM)

If your child is eligible for free school meals (FSM) you need to get them registered. This will allow them to get a free meal at school, and we'll get extra funding to support your child's learning.

[FreeSchoolMeals@walsall.gov.uk](mailto:FreeSchoolMeals@walsall.gov.uk)

You can also get a free school meals application form from our school office or the Benefits Service at the First Stop Shop, Civic Centre, Darwall Street, Walsall, WS1 1XU – by calling in person or telephoning us on 0300 555 2855

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## See what other support you can get from your local authority

Local authorities have lots of different schemes that you might be eligible for, including:

- > The [holiday activities and food programme](#) – access to food and activities over the school holidays.  
Also check out: [WR4C@walsall.gov.uk](mailto:WR4C@walsall.gov.uk)
- > [Help with transport to school](#) [go.walsall.gov.uk](http://go.walsall.gov.uk)
- > Help with cost of uniform - Please speak to Mrs Ware on the main gate at drop off and pick up times.

## Get free or low-cost food

If you're worried about not having enough food to feed your family, you're not alone. There are a number of places offering support.

Whitehall Infant and Nursery school Breakfast Club (we are currently full but names can be added to a waiting list)

Free breakfast and a takeout packed lunch can be provided by Guru Nanak Sikh Temple in Caldmore. (Top of West Bromwich Road - Breakfast club runs from 7.30-8.30am)

➤ If you have a child under 4, and meet the eligibility criteria, you may be entitled to [healthy start food vouchers](#)

➤ Ablewell Advice, Food bank Service: 01922 639700

Food Bank opening times are:

Monday 10am – 2pm

Wednesday 10am – 2pm

Friday 10am – 2pm

Saturday 11am – 1pm

Find a local foodbank with these websites: [Bankuet](#), [The Independent Food Aid Network](#), the [Trussell Trust](#), or your local [community fridge](#)

➤ Use food waste apps and websites like [Olio](#) (for free food and household items from your local community), [Too Good To Go](#) (for low cost food from local restaurants), or [Low Price Foods](#) (food that has passed its best before date, but is still safe to consume)

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### Further information

- Contact [StepChange](#), if you're struggling with debt
- Contact [Shelter](#) if you're having issues related to housing
- Get free household goods on [Freecycle](#)
- Contact the [Salvation Army](#) for emergency assistance
- See if you're eligible for [grants from Turn2us](#)
- Single parents can get support from [Gingerbread](#)